Outlook

Re: Calibration Update from NIM Colombia (NPL Refs: 2025020457, 2025020123)

Desde Temperature Enquiries <temperature_enquiries@npl.co.uk>
Fecha Lun 15/12/2025 6:26
Para Jeyson Andrés Monroy Garzón <jamonroy@inm.gov.co>
CC Ciro Alberto Sánchez Morales <csanchez@inm.gov.co>; Yeni Paola Alonso Paez <ypalonso@inm.gov.co>; Andrés Jhovanny Bohorquez Garzón <ajbohorquez@inm.gov.co>; Andrea Margarita Torres Castillo <amtorres@inm.gov.co>; Jhon Alexander Barreto Gutierrez <jabarreto@inm.gov.co>

Good Morning Jeyson,

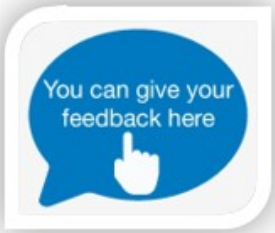
The calibration is expected to be completed on 30th January, this is because we received the items late, the earliest we could start the calibration was on 8th December and the turn around time is slightly longer than usual as we have the Christmas break.

In regards to payment, I was not aware of previous occasions, it will be no problem to send invoices to you today if you wish to pay in advance- please confirm.

Should you have any queries, please do not hesitate to contact me.

Kind regards,
Maria O'Boyle

Customer Service Specialist
National Physical Laboratory
Hampton Road, Teddington, Middlesex
United Kingdom, TW11 0LW
Tel: +44 20 8943 8637
Fax: +44 20 8614 0482
Email: maria.o-boyle@npl.co.uk
Web: www.npl.co.uk



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https://www.npl.co.uk/products-services

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From: Jeyson Andrés Monroy Garzón <jamonroy@inm.gov.co>
Sent: Thursday, December 11, 2025 4:32 PM
To: Temperature Enquiries <temperature_enquiries@npl.co.uk>
Cc: Ciro Alberto Sánchez Morales <csanchez@inm.gov.co>; Yeni Paola Alonso Paez <ypalonso@inm.gov.co>; Andrés Jhovanny Bohorquez Garzón <ajbohorquez@inm.gov.co>; Andrea Margarita Torres Castillo <amtorres@inm.gov.co>; Jhon Alexander Barreto Gutierrez <jabarreto@inm.gov.co>
Subject: RE: Calibration Update from NIM Colombia (NPL Refs: 2025020457, 2025020123)

Dear Maria

Thank you for the update. However, I have a new question: why is the calibration expected to be completed by January 30?

Regarding the payment, in previous services with NPL the corresponding amount was paid before the start of the calibration (see ref. 2023040270). We thought that after sending you the purchase order everything was already to proceed with the payment, as in previous occasions.

Best regards

Atentamente,

Contratista

Instituto Nacional de Metrología de Colombia

Jeyson Andrés Monroy Garzón
Subdirección de Metrología Física
Instituto Nacional de Metrología
Teléfono: (57-1) 2542222 Ext: 1616
Av. Cra 50 No 26-55 Int. 2 CAN
Bogotá, D.C., Colombia
www.inm.gov.co

CELEBRANDO 150 Años de la Convención del Metro

Sabías que... "Con una tonelada de papel que no utilicemos evitamos la tala de 17 árboles nuevos, ahorramos agua en un 86%, energía en un 62.5% y disminuimos la contaminación".

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De: Temperature Enquiries <temperature_enquiries@npl.co.uk>
Enviado: jueves, 11 de diciembre de 2025 10:58
Para: Jeyson Andrés Monroy Garzón <jamonroy@inm.gov.co>
Cc: Ciro Alberto Sánchez Morales <csanchez@inm.gov.co>; Yeni Paola Alonso Paez <ypalonso@inm.gov.co>; Andrés Jhovanny Bohorquez Garzón <ajbohorquez@inm.gov.co>; Andrea Margarita Torres Castillo <amtorres@inm.gov.co>; Jhon Alexander Barreto Gutierrez <jabarreto@inm.gov.co>
Asunto: Re: Calibration Update from NIM Colombia (NPL Refs: 2025020457, 2025020123)

Good Afternoon Jeyson,

I hope you are well.

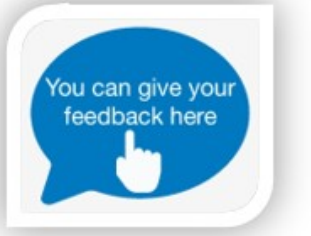
The work for both 2025020457, 2025020123 are due to finish on 30th January.

I will check with our sales ledger team to see if we have received payment- would your company have paid without receiving an invoice, as I have not yet issued the invoice?

Should you have any queries, please do not hesitate to contact me.

Kind regards,
Maria O'Boyle

Customer Service Specialist
National Physical Laboratory
Hampton Road, Teddington, Middlesex
United Kingdom, TW11 0LW
Tel: +44 20 8943 8637
Fax: +44 20 8614 0482
Email: maria.o-boyle@npl.co.uk
Web: www.npl.co.uk



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https://www.npl.co.uk/products-services

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From: Jeyson Andrés Monroy Garzón <jamonroy@inm.gov.co>
Sent: 11 December 2025 3:33 PM
To: Temperature Enquiries <temperature_enquiries@npl.co.uk>
Cc: Ciro Alberto Sánchez Morales <csanchez@inm.gov.co>; Yeni Paola Alonso Paez <ypalonso@inm.gov.co>; Andrés Jhovanny Bohorquez Garzón

<ajbohorquez@inm.gov.co>; Andrea Margarita Torres Castillo <amtorres@inm.gov.co>; Jhon Alexander Barreto Gutierrez <jabarreto@inm.gov.co>
Subject: RE: Calibration Update from NIM Colombia (NPL Refs: 2025020457, 2025020123)

Dear Maria,

I hope this email finds you well.

I would like to kindly ask whether the calibration has been completed, so that we can begin the procedure to return the thermometers to Colombia.

Additionally, I would like to ask once again if your accounts team could confirm whether the payment has already been received by NPL. The National Institute of Metrology of Colombia (Instituto Nacional de Metrología de Colombia) makes payments prior to the start of the calibration due to internal policies of the Institute.

Please let me know if you need any further information.

Best regards,

Atentamente,

Instituto Nacional de Metrología de Colombia

Contratista
Jeyson Andrés Monroy Garzón
Subdirección de Metrología Física
Instituto Nacional de Metrología
Teléfono: (57-1) 2542222 Ext: 1616
Av. Cra 50 No 26-55 Int. 2 CAN
Bogotá, D.C., Colombia
www.inm.gov.co

CELEBRANDO 150 Años de la Convención del Metro

Sabías que... "Con una tonelada de papel que no utilicemos evitamos la tala de 17 árboles nuevos, ahorramos agua en un 86%, energía en un 62.5% y disminuimos la contaminación".

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por favor notificar, de forma inmediata al remitente y borrar el mensaje original y cualquier archivo anexo. Gracias.

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De: Temperature Enquiries <temperature_enquiries@npl.co.uk>
Enviado: lunes, 24 de noviembre de 2025 10:31
Para: Jeyson Andrés Monroy Garzón <jamonroy@inm.gov.co>
Cc: Ciro Alberto Sánchez Morales <csanchez@inm.gov.co>; Yeni Paola Alonso Paez <ypalonso@inm.gov.co>; Andrés Jhovanny Bohorquez Garzón <ajbohorquez@inm.gov.co>; Andrea Margarita Torres Castillo <amtorres@inm.gov.co>
Asunto: Re: Calibration Update from NIM Colombia (NPL Refs: 2025020457, 2025020123)

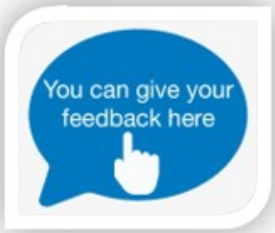
Good Afternoon,

Attached are the photos for 2025020457.

Should you have any queries, please do not hesitate to contact me.

Kind regards,
Maria O'Boyle

Customer Service Specialist
National Physical Laboratory
Hampton Road, Teddington, Middlesex
United Kingdom, TW11 0LW
Tel: +44 20 8943 8637
Fax: +44 20 8614 0482
Email: maria.o-boyle@npl.co.uk
Web: www.npl.co.uk



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From: Temperature Enquiries <temperature_enquiries@npl.co.uk>
Sent: 20 November 2025 4:09 PM
To: Jeyson Andrés Monroy Garzón <jamonroy@inm.gov.co>
Cc: Ciro Alberto Sánchez Morales <csanchez@inm.gov.co>; Yeni Paola Alonso Paez <ypalonso@inm.gov.co>; Andrés Jhovanny Bohorquez Garzón <ajbohorquez@inm.gov.co>; Andrea Margarita Torres Castillo <amtorres@inm.gov.co>
Subject: Re: Calibration Update from NIM Colombia (NPL Refs: 2025020457, 2025020123)

Good Afternoon Jeyson,

I am happy to say both 2025020457, 2025020123 have arrived safely.

Attached are the photos for 2025020123.

For 2025020123- could you please share with us the values of the 2 PRTs when they were measured at the triple point of water (in 0 mA and 1 mA)?

Should you have any queries, please do not hesitate to contact me.

Kind regards,
Maria O'Boyle

Customer Service Specialist
National Physical Laboratory
Hampton Road, Teddington, Middlesex
United Kingdom, TW11 0LW

Tel: +44 20 8943 8637
Fax: +44 20 8614 0482
Email: maria.o-boyle@npl.co.uk
Web: www.npl.co.uk



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From: Jeyson Andrés Monroy Garzón <jamonroy@inm.gov.co>
Sent: 19 November 2025 2:07 PM
To: Temperature Enquiries <temperature_enquiries@npl.co.uk>
Cc: Ciro Alberto Sánchez Morales <csanchez@inm.gov.co>; Yeni Paola Alonso Paez <ypalonso@inm.gov.co>; Andrés Jhovanny Bohorquez Garzón <ajbohorquez@inm.gov.co>; Andrea Margarita Torres Castillo <amtorres@inm.gov.co>
Subject: RE: Calibration Update from NIM Colombia (NPL Refs: 2025020457, 2025020123)

Dear Maria

I hope this email finds you well

I would like to ask whether the thermometers have arrived to NPL facilities for calibration.

Thanks for your attention

Best regards

Atentamente,

Instituto Nacional de Metrología de Colombia

Contratista
Jeyson Andrés Monroy Garzón
Subdirección de Metrología Física
Instituto Nacional de Metrología
Teléfono: (57-1) 2542222 Ext: 1616
Av. Cra 50 No 26-55 Int. 2 CAN
Bogotá, D.C., Colombia
www.inm.gov.co

CELEBRANDO 150 Años de la Convención del Metro

Sabías que... "Con una tonelada de papel que no utilicemos evitamos la tala de 17 árboles nuevos, ahorramos agua en un 86%, energía en un 62.5% y disminuimos la contaminación".

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De: Andrea Margarita Torres Castillo <amtorres@inm.gov.co>
Enviado: martes, 11 de noviembre de 2025 7:32
Para: Temperature Enquiries <temperature_enquiries@npl.co.uk>; Jeyson Andrés Monroy Garzón <jamonroy@inm.gov.co>
Cc: Ciro Alberto Sánchez Morales <csanchez@inm.gov.co>; Yeni Paola Alonso Paez <ypalonso@inm.gov.co>; Andrés Jhovanny Bohorquez Garzón <ajbohorquez@inm.gov.co>
Asunto: RE: Calibration Update from NIM Colombia (NPL Refs: 2025020457, 2025020123)

Good morning, Maria

Thank you for your prompt response.
In order to complete the clearance process, could you please confirm the NPL IP code?

In the coming days, our forwarding agent will contact you regarding delivery.

Here is the contact information for our agent in case you need to contact them:

ASR
United Kingdom
Member of the SCHNEIDER Group

ASR Forwarding Ltd. | Mayne House Fenton Way | UK-Basildon, Essex SS15 6RZ

Direct Dial: +44 1268 72 26 13 | Main Number: +44 1268 722610
M: +44 77 68 17 09 96
E: palmeroth@asrforwarding.com
www.asrforwarding.com

Please do not hesitate to reach out if you need any additional details.

Kind regards,

Instituto Nacional de Metrología de Colombia

Contratista
Andrea Margarita Torres Castillo
Subdirección de Metrología Física
Instituto Nacional de Metrología
Teléfono: (57-1) 2542222 Ext: 1612
Av. Cra 50 No 26-55 Int. 2 CAN
Bogotá, D.C., Colombia
www.inm.gov.co

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Sabías que... "Con una tonelada de papel que no utilicemos evitamos la tala de 17 árboles nuevos, ahorramos agua en un 86%, energía en un 62.5% y disminuimos la contaminación".

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De: Temperature Enquiries <temperature_enquiries@npl.co.uk>
Enviado: martes, 11 de noviembre de 2025 4:14
Para: Andrea Margarita Torres Castillo <amtorres@inm.gov.co>; Jeyson Andrés Monroy Garzón <jamonroy@inm.gov.co>
Cc: Ciro Alberto Sánchez Morales <csanchez@inm.gov.co>; Yeni Paola Alonso Paez <ypalonso@inm.gov.co>; Andrés Jhovanny Bohorquez Garzón <ajbohorquez@inm.gov.co>
Asunto: Re: Calibration Update from NIM Colombia (NPL Refs: 2025020457, 2025020123)

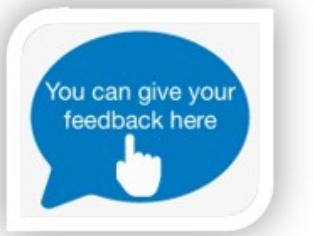
Good Morning Andrea,

Please ignore the below. This was my misunderstanding. It is the NPL code that they require.

Should you have any queries, please do not hesitate to contact me.

Kind regards,
Maria O'Boyle

Customer Service Specialist
National Physical Laboratory
Hampton Road, Teddington, Middlesex
United Kingdom, TW11 0LW
Tel: +44 20 8943 8637
Fax: +44 20 8614 0482
Email: maria.o-boyle@npl.co.uk
Web: www.npl.co.uk



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From: Andrea Margarita Torres Castillo <amtorres@inm.gov.co>
Sent: 10 November 2025 3:20 PM
To: Temperature Enquiries <temperature_enquiries@npl.co.uk>; Jeyson Andrés Monroy Garzón <jamonroy@inm.gov.co>; Diane Morrell <diane.morrell@npl.co.uk>
Cc: Ciro Alberto Sánchez Morales <csanchez@inm.gov.co>; Yeni Paola Alonso Paez <ypalonso@inm.gov.co>; Andrés Jhovanny Bohorquez Garzón

<ajbohorquez@inm.gov.co>
Subject: Re: Calibration Update from NIM Colombia (NPL Refs: 2025020457, 2025020123)

Dear Maria,

Thank you for your message.
Could you please clarify what you mean by *"IP Authorised code"*? This information has not been requested previously, and since this shipment is being handled under a temporary admission regime, we would like to ensure we provide the correct details.

We appreciate your guidance on this matter.

Kind regards,

Contratista
Andrea Margarita Torres Castillo
Subdirección de Metrología Física
Instituto Nacional de Metrología
Teléfono: (57-1) 2542222 Ext: 1612
Av. Cra 50 No 26-55 Int. 2 CAN
Bogotá, D.C., Colombia
www.inm.gov.co

Sabías que... "Con una tonelada de papel que no utilicemos evitamos la tala de 17 árboles nuevos, ahorramos agua en un 86%, energía en un 62.5% y disminuimos la contaminación".

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De: Temperature Enquiries <temperature_enquiries@npl.co.uk>
Enviado: lunes, 10 de noviembre de 2025 9:33
Para: Jeyson Andrés Monroy Garzón <jamonroy@inm.gov.co>
Cc: Ciro Alberto Sánchez Morales <csanchez@inm.gov.co>; Yeni Paola Alonso Paez <ypalonso@inm.gov.co>; Andrés Jhovanny Bohorquez Garzón <ajbohorquez@inm.gov.co>; Andrea Margarita Torres Castillo <amtorres@inm.gov.co>
Asunto: Calibration Update from NIM Colombia (NPL Refs: 2025020457, 2025020123)

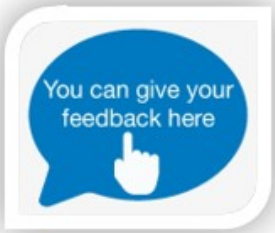
Good Afternoon Jeyson,

Please can you confirm your IP Authorised code.

Should you have any queries, please do not hesitate to contact me.

Kind regards,
Maria O'Boyle

Customer Service Specialist
National Physical Laboratory
Hampton Road, Teddington, Middlesex
United Kingdom, TW11 0LW
Tel: +44 20 8943 8637
Fax: +44 20 8614 0482
Email: maria.o-boyle@npl.co.uk
Web: www.npl.co.uk



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From: Jeyson Andrés Monroy Garzón <jamonroy@inm.gov.co>
Sent: 05 November 2025 10:45 PM
To: Temperature Enquiries <temperature_enquiries@npl.co.uk>
Cc: Ciro Alberto Sánchez Morales <csanchez@inm.gov.co>; Yeni Paola Alonso Paez <ypalonso@inm.gov.co>; Andrés Jhovanny Bohorquez Garzón <ajbohorquez@inm.gov.co>; Andrea Margarita Torres Castillo <amtorres@inm.gov.co>
Subject: RE: Calibration Update from NIM Colombia (NPL Refs: 2025020457, 2025020123)

Dear Maria O'Boyle.

I hope this email finds you well.

I would like to ask you whether the thermometers have arrived at NPL or if you have had any communication with ASR Forwarding Ltd regarding the delivery?

Let me know

Kinds regards

Atentamente,

Instituto Nacional de Metrología de Colombia

Contratista
Jeyson Andrés Monroy Garzón
Subdirección de Metrología Física
Instituto Nacional de Metrología
Teléfono: (57-1) 2542222 Ext: 1616
Av. Cra 50 No 26-55 Int. 2 CAN
Bogotá, D.C., Colombia
www.inm.gov.co

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De: Temperature Enquiries <temperature_enquiries@npl.co.uk>
Enviado: lunes, 27 de octubre de 2025 5:51
Para: Jeyson Andrés Monroy Garzón <jamonroy@inm.gov.co>
Cc: Ciro Alberto Sánchez Morales <csanchez@inm.gov.co>; Yeni Paola Alonso Paez <ypalonso@inm.gov.co>; Andrés Jhovanny Bohorquez Garzón <ajbohorquez@inm.gov.co>
Asunto: Re: Calibration Update from NIM Colombia (NPL Refs: 2025020457, 2025020123)

Good Morning Jeyson,

Thank you for the update.

I will let you know when we receive your shipment at NPL.

Should you have any queries, please do not hesitate to contact me.

Kind regards,
Maria O'Boyle

Customer Service Specialist
National Physical Laboratory
Hampton Road, Teddington, Middlesex
United Kingdom, TW11 0LW
Tel: +44 20 8943 8637
Fax: +44 20 8614 0482
Email: maria.o-boyle@npl.co.uk
Web: www.npl.co.uk



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From: Jeyson Andrés Monroy Garzón <jamonroy@inm.gov.co>
Sent: 24 October 2025 5:58 PM
To: Temperature Enquiries <temperature_enquiries@npl.co.uk>
Cc: Ciro Alberto Sánchez Morales <csanchez@inm.gov.co>; Yeni Paola Alonso Paez <ypalonso@inm.gov.co>; Andrés Jhovanny Bohorquez Garzón <ajbohorquez@inm.gov.co>
Subject: RE: Calibration Update from NIM Colombia (NPL Refs: 2025020457, 2025020123)

Dear Maria O'Boyle,

I hope this email finds you well.

I would like to inform you that the three thermometers with references 2025020457 and 2025020123 are now at the airport and ready to be shipped to the UK. We expect that they will arrive at the NPL facilities next week.

If you have any questions, please do not hesitate to contact us.

Kind regards,

Atentamente,

Instituto Nacional de Metrología de Colombia

Contratista
Jeyson Andrés Monroy Garzón
Subdirección de Metrología Física
Instituto Nacional de Metrología
Teléfono: (57-1) 2542222 Ext: 1616
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Sabías que... "Con una tonelada de papel que no utilicemos evitamos la tala de 17 árboles nuevos, ahorramos agua en un 86%, energía en un 62.5% y disminuimos la contaminación".

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De: Temperature Enquiries <temperature_enquiries@npl.co.uk>
Enviado: jueves, 9 de octubre de 2025 10:42
Para: Jeyson Andrés Monroy Garzón <jamonroy@inm.gov.co>
Cc: Ciro Alberto Sánchez Morales <csanchez@inm.gov.co>; Yeni Paola Alonso Paez <ypalonso@inm.gov.co>; Andrés Jhovanny Bohorquez Garzón <ajbohorquez@inm.gov.co>
Asunto: Re: Calibration Update from NIM Colombia (NPL Refs: 2025020457, 2025020123)

Good Afternoon Jeyson,

Thank you for your email, I hope you are well.

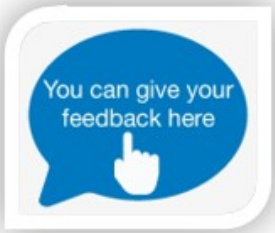
Sorry to hear it was difficult arranging.

I will just check with the technical team and get back to you as soon as possible.

Should you have any queries, please do not hesitate to contact me.

Kind regards,
Maria O'Boyle

Customer Service Specialist
National Physical Laboratory
Hampton Road, Teddington, Middlesex
United Kingdom, TW11 0LW
Tel: +44 20 8943 8637
Fax: +44 20 8614 0482
Email: maria.o-boyle@npl.co.uk
Web: www.npl.co.uk



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https://www.npl.co.uk/products-services

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From: Jeyson Andrés Monroy Garzón <jamonroy@inm.gov.co>
Sent: 09 October 2025 4:28 PM
To: Temperature Enquiries <temperature_enquiries@npl.co.uk>
Cc: Ciro Alberto Sánchez Morales <csanchez@inm.gov.co>; Yeni Paola Alonso Paez <ypalonso@inm.gov.co>; Andrés Jhovanny Bohorquez Garzón <ajbohorquez@inm.gov.co>
Subject: RE: Calibration Update from NIM Colombia (NPL Refs: 2025020457, 2025020123)

Dear Maria O'Boyle,

I hope this email finds you well.

I would like to inform you that the three thermometers related to references **2025020457** and **2025020123** are being sent to the UK. The estimated arrival is scheduled between **2025-10-15** and **2025-10-20**. Please let me know if these dates work for you. Or should I ask you to reschedule the services?

Additionally, I apologize for the delay , the flights were very difficult to arrange.

Kind regards,

Atentamente,

Instituto Nacional de Metrología de Colombia

Contratista
Jeyson Andrés Monroy Garzón
Subdirección de Metrología Física
Instituto Nacional de Metrología
Teléfono: (57-1) 2542222 Ext: 1616
Av. Cra 50 No 26-55 Int. 2 CAN
Bogotá, D.C., Colombia
www.inm.gov.co

CELEBRANDO 150 Años de la Convención del Metro

Sabías que... "Con una tonelada de papel que no utilicemos evitamos la tala de 17 árboles nuevos, ahorramos agua en un 86%, energía en un 62.5% y disminuimos la contaminación".

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De: Jeyson Andrés Monroy Garzón <jamonroy@inm.gov.co>
Enviado: martes, 2 de septiembre de 2025 13:43
Para: Temperature Enquiries <temperature_enquiries@npl.co.uk>
Cc: Ciro Alberto Sánchez Morales <csanchez@inm.gov.co>; Yeni Paola Alonso Paez <ypalonso@inm.gov.co>
Asunto: RE: Calibration Update from NIM Colombia (NPL Refs: 2025020457, 2025020123)

Dear Maria O'Boyle

I hope this email finds you well.

I just wanted to check if the rescheduling of the calibration services for the SPRTs under reference 2025020123 has been completed. The external traceability team is asking me if the calibration has been updated to October 13, 2025.

Best regards

Atentamente,

Instituto Nacional de Metrología de Colombia

Contratista
Jeyson Andrés Monroy Garzón
Subdirección de Metrología Física
Instituto Nacional de Metrología
Teléfono: (57-1) 2542222 Ext: 1616
Av. Cra 50 No 26-55 Int. 2 CAN
Bogotá, D.C., Colombia
www.inm.gov.co

CELEBRANDO 150 Años de la Convención del Metro

Sabías que... "Con una tonelada de papel que no utilicemos evitamos la tala de 17 árboles nuevos, ahorramos agua en un 86%, energía en un 62.5% y disminuimos la contaminación".

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De: Temperature Enquiries <temperature_enquiries@npl.co.uk>
Enviado: viernes, 29 de agosto de 2025 6:21
Para: Jeyson Andrés Monroy Garzón <jamonroy@inm.gov.co>
Cc: Ciro Alberto Sánchez Morales <csanchez@inm.gov.co>; Yeni Paola Alonso Paez <ypalonso@inm.gov.co>
Asunto: Re: Calibration Update from NIM Colombia (NPL Refs: 2025020457, 2025020123)

Good Afternoon Jeyson,

The technical team are back in the laboratory, I am just waiting to hear back from them and will let you know as soon as possible.

Should you have any queries, please do not hesitate to contact me.

Kind regards,
Maria O'Boyle

Customer Service Specialist
National Physical Laboratory
Hampton Road, Teddington, Middlesex
United Kingdom, TW11 0LW
Tel: +44 20 8943 8637
Fax: +44 20 8614 0482
Email: maria.o-boyle@npl.co.uk
Web: www.npl.co.uk

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From: Jeyson Andrés Monroy Garzón <jamonroy@inm.gov.co>
Sent: 28 August 2025 4:04 PM
To: Temperature Enquiries <temperature_enquiries@npl.co.uk>
Cc: Ciro Alberto Sánchez Morales <csanchez@inm.gov.co>; Yeni Paola Alonso Paez <ypalonso@inm.gov.co>
Subject: RE: Calibration Update from NIM Colombia (NPL Refs: 2025020457, 2025020123)

Dear Alisha,

I hope this email finds you well.

I wanted to check if the technical team is already in the laboratory to reschedule the calibration service with reference number 2025020123.

Thank you for your kind attention.

Best regards,

Atentamente,

Contratista
Jeyson Andrés Monroy Garzón
Subdirección de Metrología Física
Instituto Nacional de Metrología
Teléfono: (57-1) 2542222 Ext: 1616
Av. Cra 50 No 26-55 Int. 2 CAN
Bogotá, D.C., Colombia
www.inm.gov.co



Sabías que... "Con una tonelada de papel que no utilicemos evitamos la tala de 17 árboles

nuevos, ahorramos agua en un 86%, energía en un 62.5% y disminuimos la contaminación".

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De: Temperature Enquiries <temperature_enquiries@npl.co.uk>
Enviado: jueves, 21 de agosto de 2025 3:54
Para: Jeyson Andrés Monroy Garzón <jamonroy@inm.gov.co>
Cc: Ciro Alberto Sánchez Morales <csanchez@inm.gov.co>; Yeni Paola Alonso Paez <ypalonso@inm.gov.co>; Temperature Enquiries <temperature_enquiries@npl.co.uk>
Asunto: RE: Calibration Update from NIM Colombia (NPL Refs: 2025020457, 2025020123)

Hi Jeyson,

Thank you for your email,

For 2025020123, the technical team is currently away from the lab, when they are back, we will arrange a calibration slot.

Should you have any further queries, please do not hesitate to contact us.

Kind regards

Alisha Bhullar

Customer Services Specialist
Commercial Excellence

National Physical Laboratory
T: +44 20 8943 6200
E: alisha.bhullar@npl.co.uk

From: Jeyson Andrés Monroy Garzón <jamonroy@inm.gov.co>
Sent: 20 August 2025 17:25
To: Temperature Enquiries <temperature_enquiries@npl.co.uk>
Cc: Ciro Alberto Sánchez Morales <csanchez@inm.gov.co>; Yeni Paola Alonso Paez <ypalonso@inm.gov.co>
Subject: RE: Calibration Update from NIM Colombia (NPL Refs: 2025020457, 2025020123)

Dear Alisha

I hope this email finds you well

Thank you for rescheduling the service with reference number 2025020457.

We would also like to request the reschedule of the calibration service with reference number 2025020123 to October 13, 2025.

Thank you for your kind attention

Best regards

Atentamente,

Instituto Nacional de Metrología de Colombia

Contratista
Jeyson Andrés Monroy Garzón
Subdirección de Metrología Física
Instituto Nacional de Metrología
Teléfono: (57-1) 2542222 Ext: 1616
Av. Cra 50 No 26-55 Int. 2 CAN
Bogotá, D.C., Colombia
www.inm.gov.co

Sabías que... "Con una tonelada de papel que no utilicemos evitamos la tala de 17 árboles nuevos, ahorramos agua en un 86%, energía en un 62.5% y disminuimos la contaminación".

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De: Temperature Enquiries <temperature_enquiries@npl.co.uk>
Enviado: miércoles, 20 de agosto de 2025 7:28
Para: Jeyson Andrés Monroy Garzón <jamonroy@inm.gov.co>
Cc: Ciro Alberto Sánchez Morales <csanchez@inm.gov.co>; Yeni Paola Alonso Paez <ypalonso@inm.gov.co>; Temperature Enquiries <temperature_enquiries@npl.co.uk>
Asunto: RE: Calibration Update from NIM Colombia (NPL Refs: 2025020457, 2025020123)

Hi Jeyson,

Thank you for your patience,

Please kindly find attached order acknowledgement, with an updated calibration slot.

Should you have any further queries, please do not hesitate to contact us.

Thanks

Kind regards

Alisha Bhullar

Customer Service Specialist
National Physical Laboratory

Hampton Road | Teddington | Middlesex
United Kingdom | TW11 0LW
☎ Tel: +44 20 8943 6200
🖷 Fax: +44 020 6140482
✉ **alisha.bhullar@npl.co.uk**

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From: Temperature Enquiries <temperature_enquiries@npl.co.uk>
Sent: 20 August 2025 11:27
To: Jeyson Andrés Monroy Garzón <jamonroy@inm.gov.co>
Cc: Ciro Alberto Sánchez Morales <csanchez@inm.gov.co>; Yeni Paola Alonso Paez <ypalonso@inm.gov.co>; Temperature Enquiries <temperature_enquiries@npl.co.uk>
Subject: RE: Calibration Update from NIM Colombia (NPL Refs: 2025020457, 2025020123)

Hi Jeyson,

Thank you for your email,

I will contact the technical team and get back to you shortly.

Should you have any further queries, please do not hesitate to contact us.

Kind regards

Alisha Bhullar

Customer Services Specialist
Commercial Excellence
National Physical Laboratory
T: +44 20 8943 6200
E: alisha.bhullar@npl.co.uk

From: Jeyson Andrés Monroy Garzón <jamonroy@inm.gov.co>
Sent: 19 August 2025 17:29
To: Temperature Enquiries <temperature_enquiries@npl.co.uk>
Cc: Ciro Alberto Sánchez Morales <csanchez@inm.gov.co>; Yeni Paola Alonso Paez <ypalonso@inm.gov.co>
Subject: RE: Calibration Update from NIM Colombia (NPL Refs: 2025020457, 2025020123)

Dear Diane

I hope this email finds you well.

I would like to inform you that the thermometers scheduled for calibration were originally planned to be sent to you on September 1, 2025. However, due to a delay with the customs process, I kindly ask if it would be possible to reschedule the calibration for October 13, 2025. Let me know if this request is possible

Best regards

Atentamente,

Instituto Nacional de Metrología de Colombia

Contratista
Jeyson Andrés Monroy Garzón
Subdirección de Metrología Física
Instituto Nacional de Metrología
Teléfono: (57-1) 2542222 Ext: 1616
Av. Cra 50 No 26-55 Int. 2 CAN
Bogotá, D.C., Colombia
www.inm.gov.co



Sabías que... "Con una tonelada de papel que no utilicemos evitamos la tala de 17 árboles

nuevos, ahorramos agua en un 86%, energía en un 62.5% y disminuimos la contaminación".

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De: Temperature Enquiries <temperature_enquiries@npl.co.uk>
Enviado: viernes, 2 de mayo de 2025 6:35
Para: Jeyson Andrés Monroy Garzón <jamonroy@inm.gov.co>
Cc: Ciro Alberto Sánchez Morales <csanchez@inm.gov.co>; Adriana Lizeth Blandon Pedraza <alblandon@inm.gov.co>; Yeni Paola Alonso Paez <ypalonso@inm.gov.co>
Asunto: RE: Calibration Update from NIM Colombia (NPL Refs: 2025020457, 2025020123)

Good afternoon Jeyson

Thank you for the updated Purchase Order and the answers to the Export Control questions.

With kind regards

Diane

From: Jeyson Andrés Monroy Garzón <jamonroy@inm.gov.co>
Sent: 30 April 2025 22:55
To: Temperature Enquiries <temperature_enquiries@npl.co.uk>
Cc: Ciro Alberto Sánchez Morales <csanchez@inm.gov.co>; Adriana Lizeth Blandon Pedraza <alblandon@inm.gov.co>; Yeni Paola Alonso Paez <ypalonso@inm.gov.co>
Subject: RE: Calibration Update from NIM Colombia (NPL Refs: 2025020457, 2025020123)

Dear Diane

Please, find attached the purchase order signed by the Deputy Director of Physical Metrology.

In response to your questions:

1) Is your organisation the ultimate end user for these products? Yes

2) Are your items intended for End-users who currently have trade sanctions and/or trade embargoes imposed on them? No

3) What is the specific purpose for which the item/data/software will be used by the ultimate end-user (including, if applicable, where the goods are going to be incorporated)? The calibration of the SPRTs is necessary to ensure traceability in the Ar-H_2O range for both customer calibration services and internal projects, particularly for extrapolation of SPRT calibration below the triple point of argon, specifically at the boiling point of nitrogen. The calibration of the radiation thermometer is required to maintain traceability up to temperatures of 2500 °C.

Best ragards

Instituto Nacional de Metrología de Colombia

Contratista
Jeyson Andrés Monroy Garzón
Subdirección de Metrología Física
Instituto Nacional de Metrología
Teléfono: (57-1) 2542222 Ext: 1616
Av. Cra 50 No 26-55 Int. 2 CAN
Bogotá, D.C., Colombia
www.inm.gov.co

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De: Temperature Enquiries <temperature_enquiries@npl.co.uk>
Enviado: viernes, 25 de abril de 2025 6:22
Para: Jeyson Andrés Monroy Garzón <jamonroy@inm.gov.co>
Cc: Ciro Alberto Sánchez Morales <csanchez@inm.gov.co>; Adriana Lizeth Blandon Pedraza <alblandon@inm.gov.co>; Yeni Paola Alonso Paez <ypalonso@inm.gov.co>
Asunto: RE: Calibration Update from NIM Colombia (NPL Refs: 2025020457, 2025020123)

Dear Jeyson

Thank you for your purchase order. As mentioned, when you have a moment please send an English version.

Please find attached your order acknowledgements for your perusal.

Please could you also answer the Export Control Questions for quotation 2025020123. I have repeated them below for ease of reference:

1) Is your organisation the ultimate end user for these products? Yes/No
If not, please confirm who is the ultimate end user, full organisation name and address required

2) Are your items intended for End-users who currently have trade sanctions and/or trade embargoes imposed on them? Yes/No

3) What is the specific purpose for which the item/data/software will be used by the ultimate end-user (including, if applicable, where the goods are going to be incorporated)?

Please note that NPL Management Ltd standard terms and conditions will apply to this acknowledgement and may be viewed at : https://www.npl.co.uk/terms-conditions/npl-standard-terms-and-conditions-of-sale-v2_2.

Please note that all goods shipped to overseas destinations will be under DAP delivery terms. (DAP Incoterms® 2020). This means that the customer will be responsible for any duties or taxes due upon import from the UK.

NPL will do everything we can to ensure the despatch paperwork is ready when the goods are ready to leave NPL in order to avoid any delays in transit.

Should you have any queries, please do not hesitate to contact me.

Kind regards

Diane Morrell

Customer Service Specialist for Magnetics and Temperature
National Physical Laboratory
Hampton Road, Teddington, Middlesex
United Kingdom, TW11 0LW
Tel: +44 20 8943 8700
Fax: +44 20 8614 0482
Email: diane.morrell@npl.co.uk
Web: www.npl.co.uk
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From: Jeyson Andrés Monroy Garzón <jamonroy@inm.gov.co>
Sent: 24 April 2025 16:55
To: Temperature Enquiries <temperature_enquiries@npl.co.uk>
Cc: Ciro Alberto Sánchez Morales <csanchez@inm.gov.co>; Adriana Lizeth Blandon Pedraza <alblandon@inm.gov.co>; Yeni Paola Alonso Paez <ypalonso@inm.gov.co>
Subject: RE: Calibration Update from NIM Colombia (NPL Refs: 2025020457, 2025020123)

Dear Diane

I hope this email finds you well.

Please find attached the purchase order for the calibration of the SPRTs and the radiation thermometer.

Regards

Atentamente,

Instituto Nacional de Metrología de Colombia

Contratista
Jeyson Andrés Monroy Garzón
Subdirección de Metrología Física
Instituto Nacional de Metrología
Teléfono: (57-1) 2542222 Ext: 1616
Av. Cra 50 No 26-55 Int. 2 CAN
Bogotá, D.C., Colombia
www.inm.gov.co

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De: Temperature Enquiries <temperature_enquiries@npl.co.uk>
Enviado: miércoles, 16 de abril de 2025 11:38
Para: Jeyson Andrés Monroy Garzón <jamonroy@inm.gov.co>
Cc: Ciro Alberto Sánchez Morales <csanchez@inm.gov.co>; Adriana Lizeth Blandon Pedraza <alblandon@inm.gov.co>; Yeni Paola Alonso Paez <ypalonso@inm.gov.co>; Temperature Enquiries <temperature_enquiries@npl.co.uk>
Asunto: Calibration Update from NIM Colombia (NPL Refs: 2025020457, 2025020123)

Hi Jeyson,

Please find documentation attached as requested.

Best regards,

Justin Oliver

Commercial Excellence Team
Measurement Services
National Physical Laboratory
Hampton Road, Teddington, Middlesex
United Kingdom, TW11 0LW
Tel: +44 20 8943 6954
Web: www.npl.co.uk







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From: Jeyson Andrés Monroy Garzón <jamonroy@inm.gov.co>
Sent: 14 April 2025 18:57
To: Temperature Enquiries <temperature_enquiries@npl.co.uk>
Cc: Ciro Alberto Sánchez Morales <csanchez@inm.gov.co>; Adriana Lizeth Blandon Pedraza <alblandon@inm.gov.co>; Yeni Paola Alonso Paez

<ypalonso@inm.gov.co>
Subject: RE: Calibration Update from NIM Colombia (NPL Refs: 2025020457, 2025020123)

Dear Diane,

I hope this email finds you well.

Could you please send me the bank certificate or the payment instructions provided by the bank where the NPL holds its account?

Best regards,

Atentamente,

Instituto Nacional de Metrología de Colombia

Contratista
Jeyson Andrés Monroy Garzón
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CELEBRANDO 150 Años de la Convención del Metro

Sabías que... "Con una tonelada de papel que no utilicemos evitamos la tala de 17 árboles nuevos, ahorramos agua en un 86%, energía en un 62.5% y disminuimos la contaminación".

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De: Temperature Enquiries <temperature_enquiries@npl.co.uk>
Enviado: viernes, 11 de abril de 2025 4:10
Para: Jeyson Andrés Monroy Garzón <jamonroy@inm.gov.co>
Cc: Ciro Alberto Sánchez Morales <csanchez@inm.gov.co>; Adriana Lizeth Blandon Pedraza <alblandon@inm.gov.co>; Yeni Paola Alonso Paez <ypalonso@inm.gov.co>
Asunto: RE: Calibration Update from NIM Colombia (NPL Refs: 2025020457, 2025020123)

Good morning Jeyson

That's good news, thank you for letting us know.

Kind regards

Diane

From: Jeyson Andrés Monroy Garzón <jamonroy@inm.gov.co>
Sent: 10 April 2025 19:41
To: Diane Morrell <diane.morrell@npl.co.uk>
Cc: Ciro Alberto Sánchez Morales <csanchez@inm.gov.co>; Adriana Lizeth Blandon Pedraza <alblandon@inm.gov.co>; Yeni Paola Alonso Paez <ypalonso@inm.gov.co>
Subject: [EXTERNAL] Calibration Update from NIM Colombia (NPL Refs: 2025020457, 2025020123)

Dear Diane,

I hope this email finds you well.

The National Institute of Metrology of Colombia has authorized the calibration of the Radiation Thermometer IRRST65H (NPL Reference: 2025020457) and the SPRTs (NPL Reference: 2025020123). I will be sending you the purchase order for the calibration of the three instruments in the next few days.

Best regards,

Atentamente,

Instituto Nacional de Metrología de Colombia

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